



WARRANTY INFORMATION



All products sold by Town & Country Pumps & Pipes are quality products from major industry suppliers and are covered by full manufacturer's warranty.

All warranty claims will require a receipt of purchase so please retain your original invoice and receipt of payment.

You will find details of the products manufacturer's warranty under the Product Information section of the item you are purchasing and a copy of the manufacturer's warranty with the pump or tank you are purchasing.

Please contact the manufacturer if the product becomes faulty during the warranty period and a service agent in your location will attend to your problem and decide on the necessary action. If we can be of any further assistance re a warranty claim please contact our office on 07 3289 1888 or email: tcpumps@bigpond.com

WARRANTY CONTACT NUMBERS:

ONGA PENTAIR WATER: 1300 137 344 – Option #3

GRUNDFOS: Contact your nearest Authorised Grundfos Dealer.

ADG GLOBAL: 1300 132 302 (For Universal Pumps)

WHITE INTERNATIONAL: 1300 783 601 (For DAB & Bianco Pumps)

CLAYTECH: 1300 798 022

NYLEX TANKS: 1300 469 539

SELECT TANKS: Contact our office on 07 3289 1888

EGR WATER: 1800 347 347

CLARK TANKS: 1800 887 979



REFUND POLICY

- Refunds do not apply to goods incorrectly ordered.
- No refunds for special orders.
- Any freight costs for goods returned are at the buyers cost unless agreed to prior to dispatch.
- Freight costs will generally not be refunded.
- Any used goods will not be accepted for return other than for warranty.