



FREIGHT INFORMATION

Currently the goods we have for sale are delivered throughout Australia only.

Our prices include delivery to most areas in Australia except for remote areas, which will incur a remote area surcharge. See postcodes listed below*. If your area falls in these postcode ranges please contact our office for a freight quote on 07 3289 1888 or email us at tcpumps@bigpond.com

The best method of freight will depend on your purchase, with consideration given to the product size, weight and destination.

Orders are normally dispatched by courier direct to your nominated delivery address. Please ensure the address is a street address and not a P.O. Box.

The following Post Codes are subject to the isolated Area surcharge so you will need to contact our office for extra freight charges:

4025	4183	4184	4454	4477-4482	4486-4494	4496-4498	4474-4475	4670-4671
4673-4674	4677-4678	4694-4699	4735-4736	4745-4746	4702	4704-4716	4730-4773	4801
4816	4819	4821-4824	4828-4831	4849	4871-4999	0822	0835-0862	0872
4803	0885-0886	3741	3898	3699	3740	2630	2890	2898-2899
5220-5223	5690	5733	6161	6723	6726-6728	6731	6740-6743	6755-6761
6765-6799	6443	6434	0880	0822	7255-7257			

Delivery will normally be 2 to 7 working days unless in remote areas. We will advise you via email of dispatch date and consignment note number for tracking of goods.

If for any reason the product you purchased cannot be dispatched within 2 working days we will contact you to advise you of the expected delivery time.

Our courier will deliver the goods to the address nominated by you and obtain a signature for proof of delivery. The driver has been instructed to leave the parcel at the front door if no-one home to save you the cost of an extra redelivery fee. If you have any special instructions for the delivery driver please contact our office on 073289 1888 or email tcpumps@bigpond.com



Insurance can be added to your delivery if requested upon ordering. Please contact our office for extra insurance cost.



In the rare event that an item is temporarily unavailable or out of stock from our store, a staff member will contact you as soon as practically possible, so we can advise of the anticipated delay and the expected delivery date.



Rainwater Tanks include delivery to the areas specified in the Product Information section of the tank you are purchasing. Please phone the office for a freight charge if outside of these zones.